



Scotch Frost of Glasgow Ltd

GREAT FOOD, GREAT SERVICE, DELIVERED

10th February 2020

Dear Valued Customer

As a business, we operate at the highest levels in order to guarantee the integrity of all products throughout the food chain from warehousing through to distribution.

Today we received notification from our manufacturer of spring roll pastry Tee Yih Jia (TYJ), a product of which you have recently purchased from us, that certain batches may contain traces of milk allergen.

TYJ are investigating this fully, and on their guidance and instruction we are instructing you to quarantine any product you may have in stock until further notice.

We will update further on the situation tomorrow and your understanding and support at this time.

Should you require any further assistance please contact the business Group Technical Manager Jose Sanchez on 01698 810 099.

Yours Faithfully

For and on behalf of Scotch Frost of Glasgow Ltd and associated companies



Bothwell Park Industrial Estate, Hormal Road, Uddingston, Glasgow G71 6NZ
Tel: 01698 810 099 Fax: 01698 810 077 Email: sales@scotchfrost.com Web: www.scotchfrost.com

Purchase Ledger: 01698 802 576/802 574 Credit Control: 01698 802 577/802 579 VAT Registration No. 260 1600 10