

March 2020

Following the outbreak and the spread of Coronavirus (COVID-19) in the UK we would like to reemphasise and assure you that the wellbeing of our customers, suppliers, and employees of Scotch Frost of Glasgow are our number one priority.

The issues of health and safety remain firmly at the forefront of our business and are of paramount importance. At its foundation is an adherence to public health guidelines issued by the UK government, which are regularly updated.

With all of this in mind the Scotch Frost of Glasgow approach to mitigate the risk and spread of Coronavirus (COVID-19) is as follows:

- Carefully monitoring the Government risk level assessment – At the moment this is classified as high, however we monitor closely the daily update by the prime minister. At the moment there are no restrictions on movement and as such we continue to operate as normal.
- Continuous re-enforcement of public health guidelines and precautions to all our staff, and in particular our drivers to prevent and reduce the risk of spreading of the virus. Regular hand cleaning via sanitisers and wipes are critical.
- Drivers and Staff of Scotch Frost of Glasgow have been provided with relevant sanitisers and wipes or gloves where applicable.
- Customers, Suppliers and staff alike are asked to follow government guidelines and ensure they are not exhibiting symptoms associated with Coronavirus.
- Where Customer, Suppliers and staff may be exhibiting symptoms associated with COVID-19 they must follow government guidelines, and notify relevant individuals internally whilst self-isolating.

As a business we believe we have robust contingency measures in place to ensure continuity of service in the case of the spread of COVID-19.

Scotch Frost of Glasgow will continue to monitor Public Health advice closely and remain alert and ready to make any essential modifications to help protect our connected parties.